



Getting the support you need

Making a complaint

Your contact details:

Name _____

Address _____

Email _____

Phone _____

How would you like us to contact you? Please tick:

Phone Email Post

If by phone, let us know when's the best time to call

If you're complaining on behalf of someone else, put their details here:

Name _____

Address _____

Email _____

Phone _____

Do you (or the person on whose behalf you're complaining) need an advocate?

Yes No

Do you (or the person on whose behalf you're complaining) have any special needs or requirements that we should consider?

Please tell us about your complaint. Include as many specific details such as names, dates and places as you can. If you need more space to write, feel free to attach an additional sheet.

What would you like us to do to resolve your complaint?

Send your completed form marked **CONFIDENTIAL** to:

Surrey Independent Living Council
Astolat, Coniers Way
Burpham, Guildford
Surrey GU4 7HL

Tel: 01483 458 111
Fax: 01483 459 977